

NORTH ACRES STORM DRAIN IMPROVEMENTS

FREQUENTLY ASKED QUESTIONS

WHICH STREETS WILL HAVE CURB AND GUTTER RESTORED?

By the end of Phase 2, we will restore the curb and gutter on almost all streets in the neighborhood. Before then, in Phase 1, we will be restoring the curb and gutter on parts of the following streets, generally the more western blocks:

- Hollybluff
- Applegate
- Salem
- Newport
- Floradale
- Bluff Bend
- Horace

This curb and gutter work will be done in two rounds with the initial round in the fall of 2021 and a second round in early 2022. These streets and blocks were chosen because we are not planning extensive street work on them during Phase 2. Please see the map on the back of the flyer for more detail about the location of the work.

DOES THIS PROJECT INCLUDE IMPROVEMENTS TO THE PONDS?

No, this project does not include any work on the ponds. The ponds are privately owned and maintained. The ponds were not built for managing floodwaters.

IS THERE ANYTHING THAT CAN BE DONE TO SPEED UP THIS PROJECT?

Watershed Protection follows a standard process for all our Capital Improvement Projects to help ensure each project is effective, a good use of public funds and does not negatively impact other neighborhoods. The process includes a feasibility study, preliminary engineering, design, permitting, bidding and construction. Flooding problems are complex. It takes significant time to evaluate the problem and design an effective solution. To speed up the process,

we have divided this project into phases. This allows us to construct some parts of the project to help alleviate flooding, while other parts of the project are still being designed.

IS THERE ANYTHING MORE THAT CAN BE DONE TO REDUCE THE RISK OF FLOODING?

We think the proposed project is the best option. As a rule of thumb, we can catch stormwater in the street, by the creek or in drainage easements. However, in this neighborhood, stormwater flows through backyards from one property to another without reaching the street. This flow pattern is due to the topography. We considered acquiring drainage easements in backyards and installing swales to catch this water. However, our computer models did not show much benefit from this option and construction would be intrusive for individual homeowners.

IS THERE ANYTHING WE CAN DO TO HELP PREVENT FLOODING AT OUR OWN HOMES?

We always recommend contacting your insurance agent for a quote on flood insurance. Consider insuring both your structure and your possessions. You may want to consider landscape elements that direct water away from your house. Options include small swales, berms, a rain garden or French drains. Of course, you should not do anything to increase the amount of water flowing into your neighbor's yard.

You can consult with our floodplain office at 512-974-2843 or FloodPro@austintexas.gov for more information about floodproofing.

Information and online resources about flooding can be found at ATXFloodSafety.com. There is information about rain gardens at AustinTexas.gov/Raingardens.